



ECL2/Q-Pulse Virtual Users Conference

May 20th & 21st, 2021

TENTATIVE AGENDA - SUBJECT TO CHANGE
Information on how to log into sessions will be provided prior to the conference.

Thursday, May 20 th 2021 General Sessions	
Mountain Time (MST)	Session
9:00 am - 9:50 am	<p>Welcome & Introductions Lori J. Ernst, CEO & President (ECL2)</p> <p>V7 Demo – An informative demo on V7 (The New Web Client) Documents, CA/PA, Audits & Dashboards Andrew Havens, Director of Services (ECL2)</p>
9:50 am - 10:25 am	<p>CLIENT PRESENTATION: Creative Uses of Forms at TOSA Jessica Rudd, Quality Manager (Texas Organ Sharing Alliance)</p>
10:25 am - 10:40 am	<i>Break</i>
10:40 am - 11:10 am	<p>Getting the Most Out of the Academy: Basic or Professional Andrew Havens, Director of Services (ECL2)</p>
11:10 am - 12:00 pm	<p>CLIENT PRESENTATION: Professional Academy Learning Management System Integration with Q-Pulse Talisa Washington, Education Coordinator (Mid-South Transplant Foundation) Q&A</p>
12:00 pm - 1:00 pm	<i>Lunch Break</i>
1:00 pm - 1:40 pm	<p>The Power of Analysis and Dashboards Lori J. Ernst, CEO & President and Leah Snyder, Professional Services Consultant (ECL2)</p>
1:40 pm - 2:10 pm	<p>PleaseReview Francis Fitzgibbon, Service Delivery Consultant (Ideagen)</p>
2:10 pm - 2:45 pm	<p>CLIENT PRESENTATION: Chart Review with IMS Miranda Barnes Quality Systems Q-Pulse Program Specialist (LifeShare of Oklahoma)</p>



Friday May 21 st 2021 General Sessions	
Mountain Time (MST)	Session
9:00 am - 10:00 am	<p>Q-Pulse Cloud Demo George Hall Product Manager (Ideagen) Q&A</p>
10:00 am - 10:35 am	<p>CLIENT PRESENTATION: Formalizing Process Improvement & Project Management Using Q-Pulse Andy Ley & Amanda Wray (Indiana Donor Network)</p>
10:35 am - 10:50 am	Break
10:50 am - 11:30 am	<p>CLIENT PRESENTATION: Tracking Laboratory Issues & Costs Liz Abitz- Laboratory Quality Compliance Specialist (Midwest Transplant Network) Q&A</p>
11:30 am - 12:00 pm	<p>Contract Management Andrew Havens, Director of Services (ECL2)</p>
12:00 pm - 1:00 pm	Lunch Break
1:00 pm - 1:45 pm	<p>Getting the Most out of RISK Lori J. Ernst, CEO & President (ECL2) Q&A</p>
1:45 pm - 2:15 pm	<p>Q-Pulse Road Map Chrissi Jackson, Head of QHSE Product (Ideagen)</p>
2:15 pm - 2:30 pm	<p>Exploring the New Customer Portal 2nd Tier Support - Ideagen Dustin Jones, Director of Customer Success (Ideagen)</p>
2:30 PM	<p>Closing Remarks Lori J. Ernst, CEO & President (ECL2)</p>