

ECL2 Q-Pulse User Conference 2019

April 2nd, 3rd & 4th

LaPosada de Santa Fe

330 East Palace Ave, Santa Fe, NM 87501

TENTATIVE Conference Agenda

Monday, April 1, 2019

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|-------------------|------------------------|---|
| 3:00 PM – 9:00 PM | Montana Ballroom Foyer | Registration |
| 5:00 PM – 9:00 PM | Baca Suite | Meet & Greet <i>Join us in the Baca Suite for drinks and appetizers and an opportunity to meet other attendees.</i> |

Tuesday, April 2, 2019 (Optional First day)

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| 7:00 AM | Foyer | Registration |
| 7:00 AM – 8:00 AM | Viga Patio | BREAKFAST |
| 8:00 AM -10:15 AM | Ballroom | Admin 101 Andrew Havens, Director of Services (ECL2) |
| 10:15 AM – 10:30 AM | BREAK | |
| 10:30 AM -12:00 PM | Ballroom | Admin 101, (continued) Andrew Havens, Director of Services (ECL2) |
| 12:00 PM – 1:00 PM | Viga Patio | LUNCH |
| 1:00 PM – 2:30 PM | Ballroom | Auditing Andrew Havens, Director of Services (ECL2) |
| 2:30 PM - 2:45 PM | BREAK | |
| 2:45 PM – 4:15 PM | Ballroom | Training Andrew Havens, Director of Services, (ECL2) |
| 3:00 PM – 9:00 PM | Montana Ballroom Foyer | Registration for General Session |
| 5:00 PM – 7:00 PM | Baca Suite | Meet & Greet <i>Join us in the Baca Suite for drinks and appetizers and an opportunity to meet other attendees.</i> |

Wednesday, April 3, 2019 - General Session

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| 7:00 AM | Foyer | Registration |
| 7:00 AM – 8:30 AM | Viga Patio | BREAKFAST |
| 8:30 AM – 8:45 AM | Ballroom | Welcome & Introductions <i>Lori J. Ernst, CEO & President (ECL2)</i> |
| 8:45 AM – 9:30 AM | Ballroom | Key Note Session: Collaboration in a New Light Join us for an informative discussion of how the fire service developed its operational command and control structure, through the lessons learned during one of our Nation's most historic fires. Mike Macey, Division Director (SimTable, LLC) and former CA Fire Chief & Stephen Guerin, Founder/President (SimTable, LLC) & External Faculty Staff (Santa Fe Institute) |
| 9:30 AM – 10:15 AM | Ballroom | Integrating Risk into Your Day to Day Operations, A Procedural Approach <i>Lori J. Ernst, CEO & President (ECL2)</i> |
| 10:15 AM – 10:30 AM | BREAK | |
| 10:30 AM – 11:45 AM | Ballroom | The Q-Pulse Roadmap (Where We've Been & Where We're Headed) Dashboards, Modules on the Web, Focus on Life Sciences – Procedures, Training & Risk Circle, V7 Demo, PleaseReview Integration Paul Callaghan, Senior Project Manager (Ideagen) Paul Marshall, Chief Customer Officer (Ideagen) |
| 11:45 AM – 1:00 PM | Viga Patio | LUNCH |
| 1:00 PM – 2:00 PM | Ballroom | The New Academy – Replace Your LMS or Integrate It, Syncing Back to Your Training Plans, Academy Demo – Andrew Havens, Director of Services (ECL2) |
| 2:00 PM – 2:30 PM | Ballroom | “Count Your Chickens” (Literally) Before and After They Hatch Hear how Hy-Line International keeps track of their chickens using the Asset Module Bobbi Wojewoda, Quality & Compliance Supervisor (Hy-Line International) & Andrew Havens (ECL2) |
| 2:30 PM – 2:45 PM | BREAK | |
| 2:45 PM – 3:15 PM | Ballroom | The LifeShare of the Carolina's Implementation Experience “Flexibility is Everything!!” – Hear how LifeShare of the Carolina's integrated the modules in a phased approach and utilized the Mobile App to rapidly expand utilization and engage their workforce. Sarah Seiler, Chief Operating Officer (LifeShare of the Carolinas) |
| 3:15 PM – 3:45 PM | Ballroom | Surgeon Credentialing Keeping Track of Professional Requirements Barbara Gordon, Director of Quality Systems & Jenna Deveau, Performance Improvement Coordinator, (Washington Regional Transplant Community) |
| 3:45 PM – 4:15 PM | Ballroom | Change Control – When the Process Needs an Update A demonstration of how IMS can be used to manage change within your organization Andrew Havens (ECL2) |
| 4:15 PM – 5:30 PM | Patio | Evening Reception - Join us for Margarita's, & Fiesta Snacks! |

Enjoy Dinner on your own in Lovely Santa Fe

Thursday, April 4, 2018 - General Session

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| 7:30 AM – 9:00 AM | Viga Patio | BREAKFAST |
| 9:00 AM – 10:30 AM | Ballroom | <p style="text-align: center;">Chart Review Presentation & Interactive Discussion Hear from your peers on how they use the Audit Module to perform chart reviews and how the data has improved their organizations. Peggy Stump, Director of Quality (Mississippi Organ Recovery Agency) & Brent Ernst, Continuous Process Improvement Analyst (Southwest Transplant Alliance)</p> |
| 10:30AM – 10:45AM | BREAK | |
| 10:45 AM -11:15 AM | Ballroom | <p style="text-align: center;">Using Q-Pulse to Document Your Governing Board Meetings (IMS) Jessica Rudd, Sr. Director of Quality Services (Texas Organ Sharing Alliance)</p> |
| 11:15 AM - 11:45 AM | Ballroom | <p style="text-align: center;">Inventory Management with Assets and CA/PA Modules A review of how the U of I Veterinary Diagnostic Lab manages equipment maintenance and inventory for a large university-based lab, including custom reports. Kirstin Dohrer, Quality Assurance Coordinator (University of Illinois VDL)</p> |
| 11:45 PM – 1:00 PM | Viga Patio | LUNCH |
| 1:00 PM – 1:30 PM | Ballroom | <p style="text-align: center;">Management Review See how to satisfy accreditation requirements for management review of the Quality program using unique checklists in the Audit Module with custom reports to present to inspectors. This will also include using Action Items and nonconformances to track task completion in a timely manner. Jennifer Rudd, Quality Manager (Virginia Tech Animal Laboratory Services)</p> |
| 1:30 PM – 2:00 PM | Ballroom | <p style="text-align: center;">Employee Changes Workflow – Q-Pulse Specific What changes specifically are required in Q-Pulse when someone is hired, changes job roles or is terminated? Hear from an organization that is using the People & Training Modules extensively and how things are managed when changes occur. Andrew Maple, Quality Department Manager (Donor Network of Arizona)</p> |
| 2:00 PM – 2:30 PM | Ballroom | <p style="text-align: center;">Q-Pulse Q&A Panel Get answers to your Q-Pulse questions from our expert panel. Question cards can be found in your registration bags. <u>Please submit your questions by the end of the day on Wednesday.</u> We will try to select as many questions as possible that will be helpful to the group in the time allotted. Lori Ernst (ECL2), Andrew Havens (ECL2), Paul Callaghan (Ideagen) and Paul Marshall (Ideagen)</p> |
| 2:30PM – 2:45PM | BREAK | |
| 2:45PM – 3:45PM | Ballroom | Family Feud with Your Host Keith Ernst COO/CFO (ECL2) |
| 3:45PM – 4:00PM | Ballroom | Trophy Presentation & Closing Remarks – Lori J. Ernst (ECL2) |

**Please join us for dinner at Casa Ernst.
Details included in your conference materials**